

Rights of Indigenous Peoples and Communities Policy

PT Toba Pulp Lestari (TPL) respects the rights of indigenous peoples and rural communities and are committed to the following:

- a) Respect the universal declaration of human rights, national laws and ratified international treaties on human rights and indigenous people;
- b) Respect for the tenure rights of indigenous peoples and rural communities;
- c) Respect of the rights of indigenous peoples and communities to give or withhold their Free, Prior and Informed Consent (“FPIC”) within operation boundaries on lands where they hold legal, communal or customary rights before commencing any new operations;
- d) Resolution of all complaints and conflicts through mutually agreed, open, transparent and consultative processes that respect customary rights;
- e) No tolerance for the use of violence, intimidation or bribery;
- f) TPL to engage with communities, government, customers and civil society at the local, national and international levels;
- g) TPL will maintain a transparent and accountable grievance mechanism and mutually agreed open, transparent and consultative dispute resolution processes that involve relevant stakeholders; and
- h) TPL will maintain, update and agree on the list of conflicts and appropriate responses with communities and stakeholders;
- i) TPL will ensure our suppliers and/or subcontractors are align and comply with this policy.